

Proposed Practice Merger – Patient Engagement

January 2022

Dear Patient,

We are proposing a merger between the two practices run by Dr Kapil Kedia and Dr Nisha Kedia, which are Colney Medical Centre in London Colney, St. Albans and Coleridge House Medical Centre in Woodhall Farm, Hemel Hempstead from 1st April 2022.

Already both practices are working very closely together and sharing staff and resources. Dr Kapil Kedia's main base is in St. Albans and Dr Nisha Kedia's main base is in Hemel and these will continue unchanged, as will the supporting GPs working at their usual sites. Our Practice Nurse, Usha, will continue to work at both surgeries and our Administrator, Jade, will continue to oversee both surgeries.

Both practices are members of Alliance Primary Care Network and will continue to contribute to and benefit from this membership. We share our Clinical Pharmacist, Nafeesa, and First Contact Physiotherapist, Pallavi, and this will continue for both practices.

Opening hours will remain unchanged at both surgeries.

We are working with Herts Valley Clinical Commissioning Group (HVCCG) to upgrade the phone system at both surgeries to allow call queueing and other more patient friendly options. The new system will make it much easier for additional staff capacity to be deployed at busy periods, which will benefit patients. Both practices use EMIS Web clinical system and it is proposed to merge these systems so that all clinics can be seen on a single screen.

Overall, we are looking to harness the advantages of a larger outfit but retain the benefits of our smaller, friendly practices where we know the patients and our patients know us.

If you have any questions, then please do call your surgery to speak with Jade or one of the GP Partners. We value your feedback:

I support the practice merger and feel that it will benefit the patients

I have concerns about the practice merger and would like further information – please give us your details:

I am against the practice merger for the following reason/s:

All feedback will be collated and considered by both practice and the HVCCG before any final decision is made; therefore we would like to receive your views on this proposal by **28th February 2022** to allow sufficient time for mobilisation of the merger.

Please drop the form into the drop box at either Surgery or Email it to: response.proposedmerger@yahoo.com

Thank you for taking the time to give us your feedback.

Dr Kapil Kedia (he/him)

MBBS DFRH DRCOG MBA FRCGP

Dr Nisha Kedia (she/her)

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